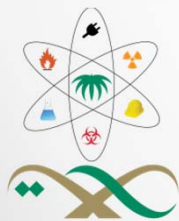


Safety & Security

The Thin Line Between Protecting The Patient & Protecting His Rights



الادارة العامة للأمن والسلامة
Safety & Security Department

By ..
Engr. Anas A Alzaid, CE
Director of Safety & Security of MOH

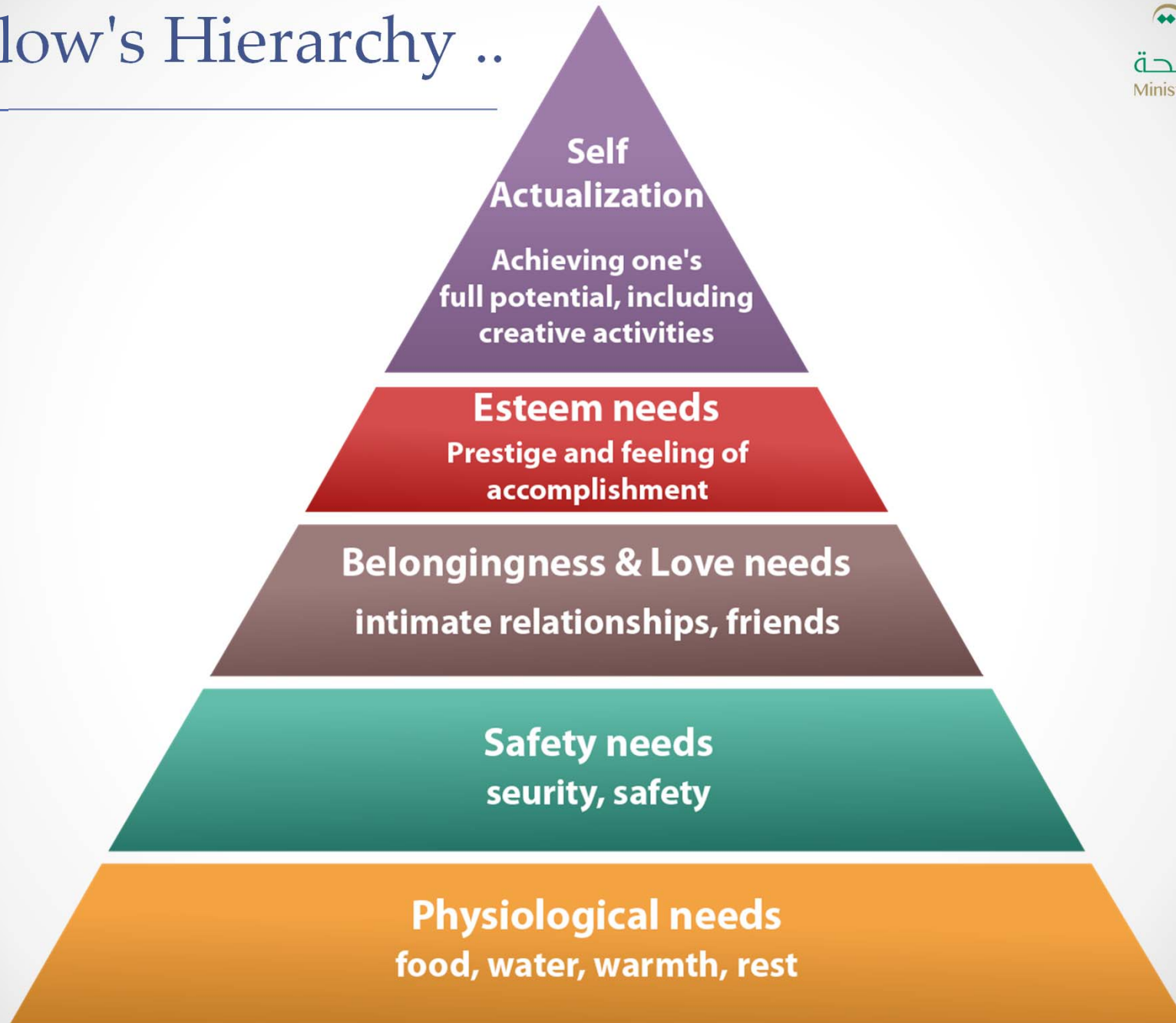


وزارة الصحة
Ministry of Health

Medical Field is Biased ...

Medical Field is Paying ...

Maslow's Hierarchy ..



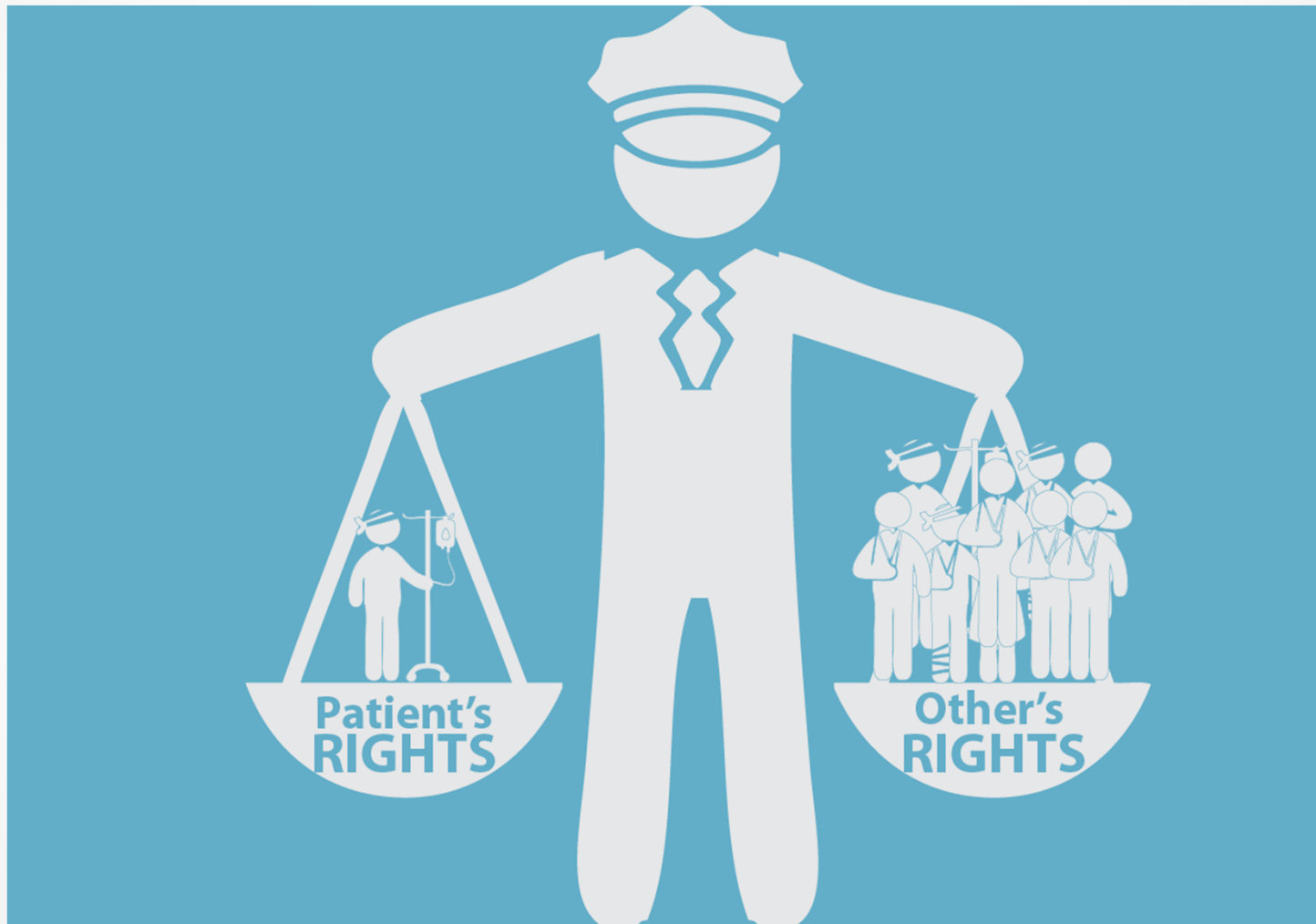
Patient's Rights ..

- 1 Knowledge the rights of patients and their families.
- 2 Access to care
- 3 Privacy and confidentiality
- 4 Protection and safety
- 5 Respect and appreciation
- 6 Medication plan in the health care.
- 7 Treatment Refusal.
- 8 Participation in researches and study programs.
- 9 The existence of policies and procedures for organ donation and tissue
- 10 The existence of a policy to deal with the treatment costs and health insurance
- 11 Clarity and comprehensiveness of the consent forms.
- 12 The existence of policies and procedures for complaints and suggestions

Maslow's Hierarchy Vs Patient's Rights ..



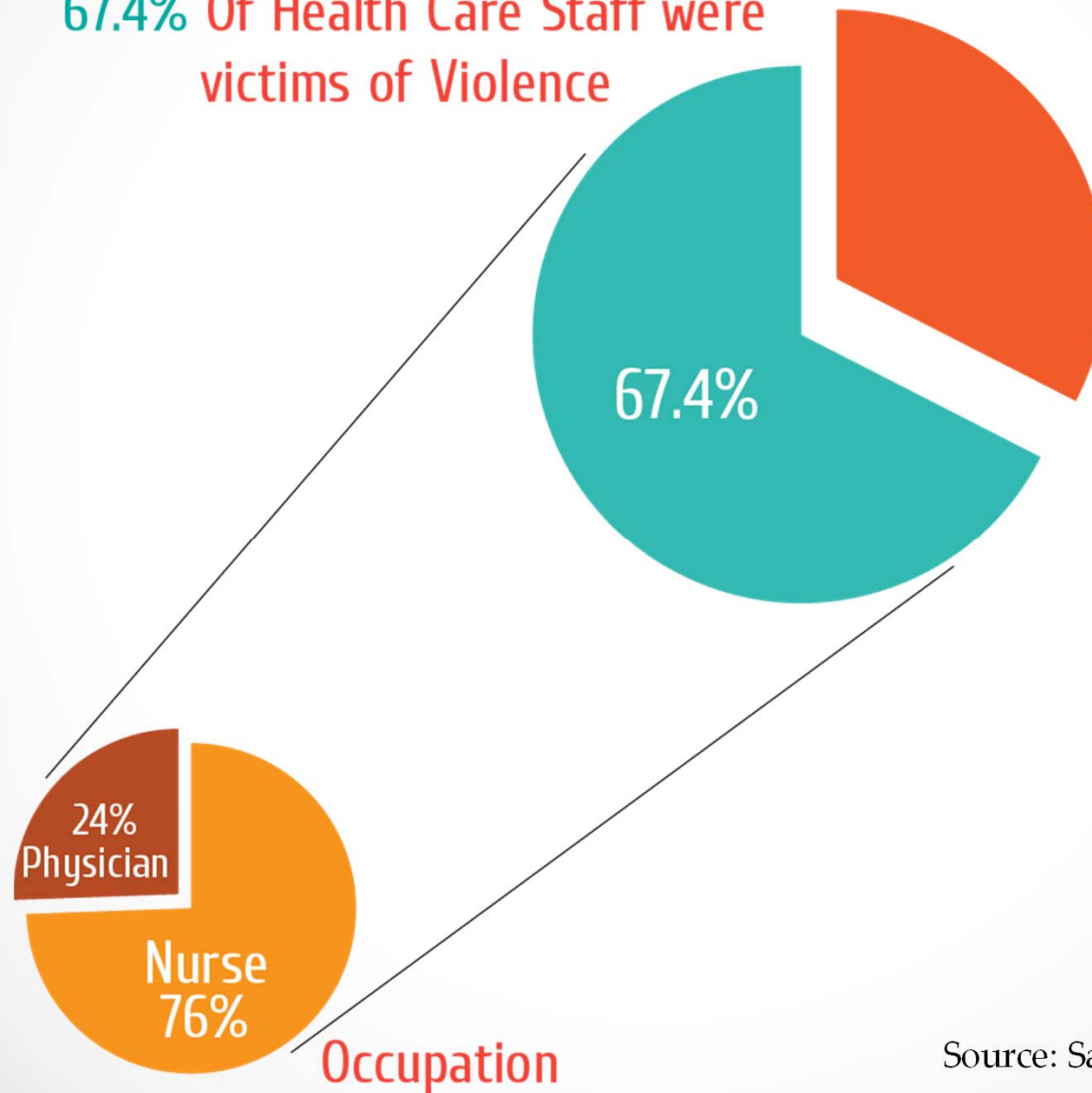
Critical Balance ..



Patient's Rights ..

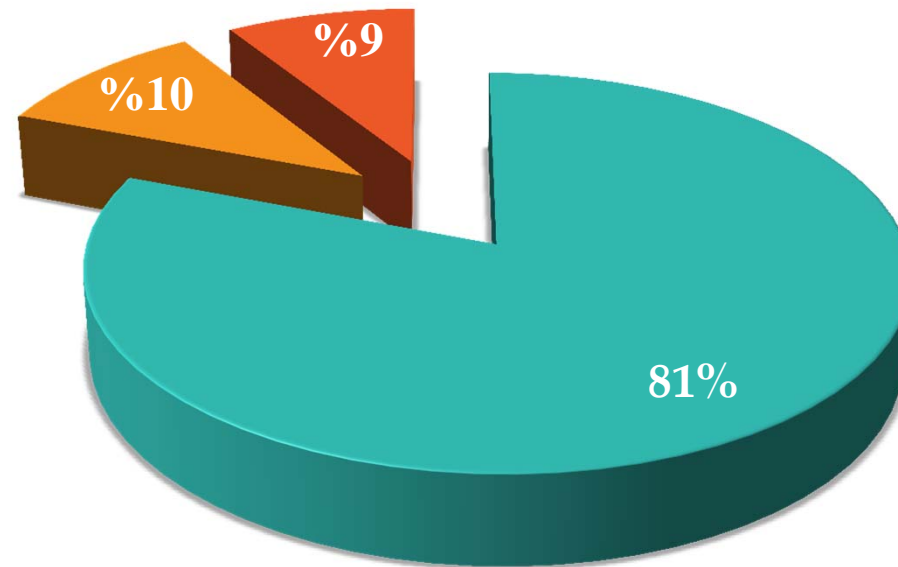
Violence ..

67.4% Of Health Care Staff were victims of Violence



Violence ..

■ Verbal ■ Physical ■ Verbal & Physical

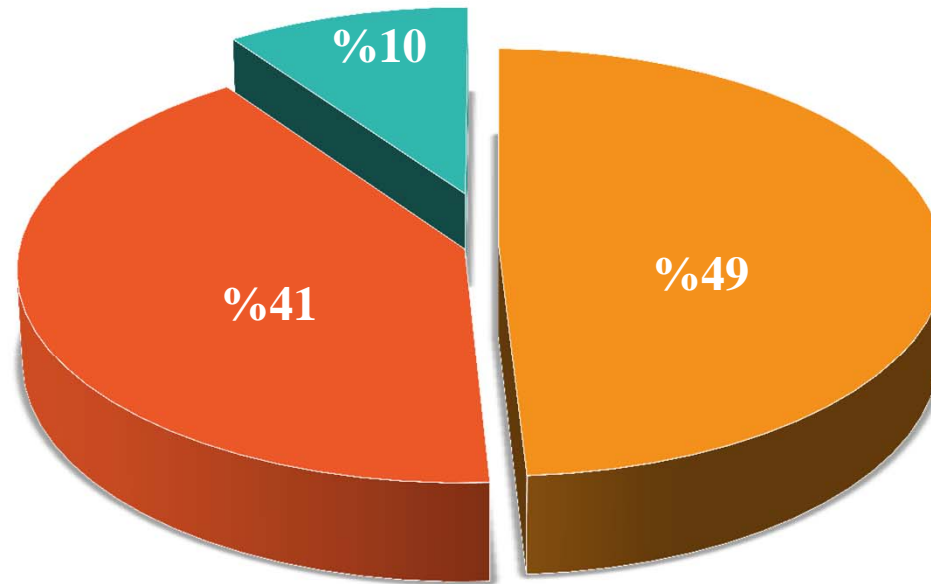


Type of violence

Patient's Rights ..

Violence ..

Source of Violence



■ Relatives/Friends/Visitors ■ Patients ■ Co-workers

Patient's Rights ..

#Musalm ..

The National Initiative on Preventing Aggressive Behaviors in the Healthcare Facilities.



Musalm ..

#Musalm ..



Research and Studies.



Policies, Procedures & Standards.

#Musalm ..



Raise The Bar



Training

#Musalm ..



Awareness



Management Performance.

Thank you ..

safety@moh.gov.sa